CANCELLATION AND NO-SHOW POLICY

Tang Traditional Acupuncture & Chinese Medicine LLC

DBA: Tang Acupuncture

Our goal is to provide high-quality care and maintain appointment availability for all patients. We appreciate your cooperation and understanding regarding the following scheduling policies.

Appointment Cancellations

If you are unable to keep your appointment, please notify our office at least twenty-four (24) hours in advance.

Appointments canceled with at least 24 hours' notice will not incur a cancellation fee.

Late Cancellations and Missed Appointments (No-Show)

Appointments canceled with less than 24 hours' notice or missed without prior notice may be subject to a cancellation fee of $25.

The provider reserves the right to waive the fee for emergencies or exceptional circumstances.

Late Arrival

Patients arriving late may receive a shortened treatment session in order to avoid delaying subsequent appointments.

If a patient arrives excessively late and sufficient treatment time is no longer available, the appointment may need to be rescheduled and may be considered a late cancellation.

Repeated Missed Appointments

Repeated late cancellations or missed appointments may interfere with continuity of care and scheduling availability.

Patients with multiple missed appointments may be required to:

- Maintain a credit card on file;
- Prepay future appointments; or
- Be subject to dismissal from the practice in accordance with office policies and applicable laws.

Emergencies and Exceptional Circumstances

We understand that unexpected emergencies and serious illnesses occur. Fees may be waived at the discretion of the provider.

Last Updated: 03/13/2026