Privacy Policy

Tang Traditional Acupuncture & Chinese Medicine LLC

DBA: Tang Acupuncture

Tang Traditional Acupuncture and Chinese Medicine LLC ("Tang Acupuncture," "we," "our," or "us") respects your privacy and is committed to protecting your personal information.

Information We Collect

We may collect the following types of information:

Personal Information

- Name
- Phone number
- Email address
- Other contact information you voluntarily provide

Health-Related Information:

> Information you voluntarily submit through appointment requests, patient intake forms, secure communications, or other interactions with our Practice.
>
> Where applicable, certain health information may receive additional protections under federal or state law, including information relating to reproductive healthcare.

How We Use Your Information

We may use your information to:

- Schedule and manage appointments
- Communicate with you regarding our services
- Process payments
- Improve website functionality and user experience
- Comply with applicable legal and regulatory requirements

Cookies and Tracking Technologies

We do not use cookies, web beacons, or other similar tracking technologies to collect personal information or monitor your activity on our website.

Your browsing experience remains private.

Third-Party Services

We may use third-party service providers to support our operations, including:

- Scheduling and electronic health record systems (e.g., Jane App)
- Payment processors
- Communication platforms (email and SMS services)
- Website analytics tools

These providers process information on our behalf and are expected to maintain appropriate administrative, technical, and physical safeguards.

Data Sharing

We do not sell your personal information as defined under applicable law.

We may share information only as necessary to:

- Provide healthcare-related services;
- Operate our practice;
- Process payments;
- Comply with applicable legal or regulatory obligations.

Where required by applicable law, we apply additional safeguards before disclosing certain protected health information, including reproductive health information.

Where required by applicable law, we will not disclose protected reproductive health information for prohibited purposes unless all required legal authorizations, attestations, or other applicable legal requirements have been satisfied.

Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect your personal information.

However, no method of electronic transmission or internet storage can be guaranteed to be completely secure.

Important Notice Regarding Online Forms

Please do not submit sensitive medical information through unsecured website contact forms or general email.

For clinical matters involving protected health information (PHI), we encourage you to use our secure patient portal or other HIPAA-compliant communication platforms whenever available.

Your Rights

Depending on applicable laws, you may have the right to:

- Access your personal information;
- Request correction of inaccurate information;
- Request deletion of personal information where legally permitted.

To exercise these rights, please contact us using the information provided below.

State-Specific Rights

California Residents

California residents may have additional privacy rights under the California Consumer Privacy Act (CCPA) and other applicable California privacy laws.

To exercise any applicable privacy rights, please contact us using the information below.

Contact Information

Tang Traditional Acupuncture and Chinese Medicine LLC

Phone: (919) 503-3558

Fax: (919) 823-6060

Email: info@tangacupuncture.com

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